

SHREWSBURY

Student Joining Instructions 2025

Main School Building, Shrewsbury School, The Schools, Shrewsbury, Shropshire, SY3 7BA, UK Tel: 01743 280 870 (from 2 July) shrewsbury@discoverysummer.co.uk

1. Getting ready

At least 6 weeks before arrival:

- ☐ Complete the **Medical/Consent Form** <u>www.discoverysummer.co.uk/medicalform</u> (see section 4)
- ☐ Complete the **Travel Form** <u>www.discoverysummer.co.uk/travelform</u> (see section 5)
- ☐ If necessary, translate any medical letters/instructions into English (see section 4)
- ☐ Read through this document carefully



2. Packing list



	Passport
	Travel tickets
	Course confirmation letter
	Letter of consent to travel
	EHIC (European Health Insurance Card)
	– for EEA/Swiss citizens
	Money (see section below)
OTHER	
	Refillable water bottle
	Toiletries including shower gel, shampoo,
	toothbrush, toothpaste, deodorant
	Bath towel
	Sun cream
	Hairbrush
	Hairdryer
	UK Adapter for electrical appliances (3 pin, 220
	volt, RoHS Compliant)
	Mobile phone + charger
	Lockable suitcase
	Small backpack for excursions
	Medication – if necessary (see section below)
	Spare glasses/contact lenses + cleaning

TRAVEL ITEMS

CLOTHES

(labelled with your name)

- □ Summer clothes
- □ Warm clothes (e.g. warm jacket, jumper, trousers) temperatures may be as low as 12°C.
- □ Underwear
- □ Pyjamas
- ☐ Waterproof jacket and umbrella
- ☐ Old clothes for arts and 'messy' activities
- ☐ Smarter clothes (for evening parties)
- ☐ Sun hat + sunglasses

SPORTS CLOTHES / EQUIPMENT

(we provide basic sports equipment)

- ☐ Sports clothes
- ☐ 2 pairs of trainers
- ☐ Swimsuit
- □ Swimming towel

What NOT to bring

- Unnecessary valuables (expensive watches/jewellery, iPads/laptops etc). Any valuables must be handed in to the Course Office. They are not covered under the Medical/Travel Insurance policy
- Any clothes that are delicate and unsuitable for a school laundry
- Bedlinen

equipment

- School books, stationery, pens, pencils etc. All materials are provided by us
- Nuts or any food containing nuts (e.g. peanut butter, Nutella, chocolates containing nuts)

Sports Academy Students ONLY



ADVENTURE SPORTS

- Comfortable clothes for outdoor activities e.g. shorts, leggings, track suit, trainers
- Warm sweatshirt/hoodie
- Rain jacket



GOLF

- 4 collared polo shirts
- 2 pairs of tailored trousers or long shorts
- 1 pair of golf shoes or smart trainers
- 4 pairs of white socks
- Golf Clubs (If you are a good player, bring your own. If you are a beginner, our professional will loan you a half set)



HORSERIDING

- 2 pairs of jodhpurs and/or leggings (not shorts or jeans)
- 1 pair of riding boots or shoes with heel (not trainers)
- 1 pair of gloves
- Hats can be provided by the stables
- Body protectors are not provided, nor compulsory



TENNIS

- 4 tennis tops
- 2 pairs of tennis shorts/track suit
- 4 pairs of white socks
- Tennis shoes/trainers
- Cap
- Tennis racquet (if you are a good player, bring your own; we can provide basic racquets)



3. Pocket money

- Many shops in the UK don't accept cash, so bring a pre-paid card or debit/credit card if possible
- We recommend **£60 per week** (£5, £10, £20 notes) for gifts, snacks etc
- Bring current bank notes https://www.bankofengland.co.uk/banknotes/current-banknotes







- There are NO CASH POINTS (ATMs) at Shrewsbury
- The administrator will give you some pocket-money before excursions
- If your parents want to transfer pocket money during the course, we charge a fee of £25.



4. Health/Medication

- Your parents must complete our **Medical + Consent Form** <u>www.discoverysummer.co.uk/medicalform</u> **at least 6 weeks** before arrival
- To discuss a medical, welfare or behavioural issue, contact Mary Shipley at Head Office +44 20 7937 1199
 mary@discoverysummer.com

- On arrival, please hand in all medication (except for auto injectors/Epipens or inhalers which you need to keep with you) to the course office
- Medicine must be in the original box or bottle clearly labelled with (pharmacy or doctor's)
 instructions translated into English, in date. If you need to take the medicine, our staff will administer
 it

If you're feeling ill:

- The House Parent will look after you
- Our appointed First Aiders will administer common, non-prescribed medication such as paracetamol and throat lozenges as necessary unless your parents advise us not to do so
- We cannot give or allow you to take any other medication unless it has been prescribed by a doctor
- If necessary, we'll take you to the **local medical practice or Accident and Emergency department**. In the UK NHS emergency treatment is free but the medical practice/hospital may charge you for a consultation with a doctor or nurse
- In case of illness or injury we will follow the advice of the attending medical consultant/surgeon unless your parents ask us not to
- If you need to see a dentist, we will take you. You may need to pay for this
- Medical expenses may be claimed under your **Endsleigh insurance policy** (see separate document), provided they are not for a pre-existing condition.



5. Airport transfer services

- We offer free transfers for flights scheduled to arrive at/depart from London Heathrow,
 Manchester and Birmingham between 09:00h and 16:00h on the published arrival/departure days
- Eurostar St Pancras free transfers at specific times, please contact us for details
- If you're arriving at another airport, outside published times or on a different day we'll arrange a private transfer at extra cost
- Please complete the **Travel Form** *at least 6 weeks* before the start of the course even if you are coming direct to the school <u>www.discoverysummer.co.uk/travelform</u>

ON ARRIVAL IN THE UK

- When you arrive at the airport you'll go through passport control, collect your luggage and walk through customs. Our airport representatives/drivers will be in the arrivals hall holding a Discovery Summer sign with your name on it
- We are responsible for you from the time you come through customs on arrival to the time you go through to security on departure
- We'll take you to the course centre by coach or taxi. You normally leave the airport within 2 hours but there may be a delay if other students' flights are delayed

If you have any questions or have a problem at the airport, please contact our Travel Coordinator immediately on +44 20 7937 1199



6. Travelling directly to Shrewsbury

Full details at <u>www.discoverysummer.co.uk/mapsdirections</u>

Discovery Summer Course Office, Main School Building, Shrewsbury School, The Schools, Shrewsbury, Shropshire, SY3 7BA, UK Tel: 01743 280 870 (from 2 July)

If your family is bringing you directly to the school, please let us know in advance and ideally arrive between 10:00h-12:00h or 14:00h-16:00h.

By train: Trains from London take at least 2.5 hours. There are regular services from Manchester, Liverpool, Oxford, Cardiff and Bristol https://www.thetrainline.com We recommend you take a taxi from the station to the school (10 minutes)

By car: Birmingham and Manchester are approximately 1-1.5 hours away. Sat Nav postcode: SY3 7BA



7. What happens on arrival



- Our staff and <u>English Student Hosts</u> will welcome you
- You'll be registered in the course office and hand in your money, credit/debit card, passport, airline forms and medication for safekeeping





- You'll then join in activities and meet new friends
- You'll have a written and oral English placement test and be placed into the correct English class (this may happen the following day).



8. Keeping you safe and happy

The following staff will look after you:

- The **Course Director** is in charge of the course
- The **Administrator** helps the Course Director and is in the course office to answer questions
- The **House Parent** is like the 'mum' or 'dad' who makes sure you are happy and settled in, and looks after you if you're ill.

We have responsibility to **safeguard** you which means:

- Making sure you have the basic things you need (food, accommodation etc)
- Looking after you if you're ill
- Making sure all the activities you do are safe and appropriate
- Making sure all the adults working on the course are safe and know how to look after you
- Educating you about safety in real life and online
- Making sure other children don't bully or abuse you
- Helping you if you have any problems.

If you or your parents have any questions or concerns about safeguarding, please speak to the Course Director. If you don't wish to speak to the Course Director or you aren't happy with his/her response you can contact:

Designated Safeguarding Lead (Mary Shipley) on +44 20 7937 1199 mary@discoverysummer.com

or the **Deputy Designated Safeguarding Lead (Leo Child)** on **+44 20 7937 1199 leo@discoverysummer.com**

Our safeguarding policy is available at: www.discoverysummer.co.uk/safeguarding-policy



9. Laundry

- Personal laundry and bed linen is washed once a week
- All clothes must be machine-washable
- Please clearly name all your clothes (name tags or written on in permanent pen)



10. Meals

- We provide 3 meals a day and evening snack
- Meals are taken in the school dining hall and on excursions we'll give you a packed lunch
- We provide a healthy range of food to suit international students
- Please tell us **at least 6 weeks** before the start of the course if you have any allergies or other dietary requirements (e.g. vegetarian)
- Unfortunately, we cannot provide Halal meat but we always provide a vegetarian alternative
- If you can't find any food you like, the House Parent will help you. If you have a problem with the food, please speak to the Course Director



11. Religious/cultural observance

- We have a quiet room where you can go to pray
- If you'd like to visit a place of worship e.g. a church/mosque, please speak to the course office
- If you would like to discuss any religious/cultural needs before you arrive, please contact **Mary Shipley at** our **Head Office +44 20 7937 1199** mary@discoverysummer.com



12. Accommodation

- 2 houses, average 40 students per house
- Bedrooms range between 1-5 beds
- Showers: ratio approximately 1:6
- Boys and girls sleep in separate houses/areas and are not allowed to visit each other's rooms
- Students from other countries will be sharing your room/on your corridor so you can make friends and speak in English.



13. Activities and Excursions

Have a look at the **sample timetables** for each academy option:

English Academy

https://www.discoverysummer.co.uk/downloads/programmes/2025_Shrewsbury_English_Academy.pdf

Coding & Tech Academy

https://www.discoverysummer.co.uk/downloads/programmes/2025_Shrewsbury_Coding_Tech_Academy.pdf

Sports Academy

https://www.discoverysummer.co.uk/downloads/programmes/2025_Shrewsbury_Sports_Academy.pdf

Facilities include: sports pitches, an astroturf, tennis, squash and fives courts, indoor sports hall, 25m 6-lane swimming pool, large IT suites, art studio, theatre.



14. Rules and Behaviour Policy

DO

- Speak English
- Listen to staff and follow their instructions
- Be on time (always)
- Be kind, friendly to others
- Attend and join in all lessons and activities
- Look after your belongings and the school
- Keep your room tidy and make your bed
- Follow the school guidelines relating to the use of phones, cameras and games consoles. These must not be used during classes, meals or activities
- Stay in your bedroom after bedtime and remain quiet
- Give all your money, medication and valuables to the course office to look after
- Have your *Discovery ID* card with you at all times

DON'T

- Leave the school unless with staff/parent/guardian
- Buy or consume alcohol, take drugs or smoke (cigarettes or e-cigarettes)
- Bring unnecessary valuables
- Bring or buy knives, weapons or toy guns
- Swear, fight, bully or use inappropriate language or gestures
- Drop litter, or chew gum
- Access or share illegal/inappropriate online material
- Cause damage (e.g. to school property, equipment or other student's property). Any damage must be paid for
- Steal or shoplift
- Swim without a lifeguard being present
- Use fire escapes unless for emergency exit
- Go into boy's accommodation if you are a girl or go into girl's accommodation if you are a boy without agreement of the Course Director.

Good behaviour is encouraged and rewarded. If rules are broken, you will be given a warning and we will discuss how you should improve your behaviour. We may contact your parents and you may miss an activity or excursion.

VERY IMPORTANT

The safety and well-being of our students is our primary concern. Students who break British law, do not obey the course rules, who repeatedly misbehave, do not follow the instructions of the course staff or otherwise disrupt or adversely affect the smooth running of the course will be asked to leave the course **immediately** at their own expense and without refund of fees.



15. Mobile phone policy

The Discovery Summer experience is about making new friends and communicating in English. This is why we limit the amount of time you can spend on your mobile phone/devices.

- You can use your phone to contact your parents after lunch (13:30-14:00) or after evening activities
 (21:00 22:00)
- You can't use your phone in lessons, activities, meetings, mealtimes or after lights out
- If you don't follow this rule, we'll store your phone in the course office
- 11-14-year-olds will not have their phones at night
- We arrange **No Phone Days** when you can win points by not using your phone all day
- Free Wifi and all UK mobile networks available on campus
- You can buy a UK SIM cards (£5) and top-up credit from the course office.

16. Shrewsbury Blog



The **Discovery Summer Shrewsbury Blog** is updated every 1-2 days during the course with photos, videos etc of all the fun. https://blogs.discoverysummer.co.uk/shrewsbury
Password: (to be supplied later)

Discovery Summer updates are also posted on <u>Instagram</u> and <u>Facebook</u>



17. Queries, Problems or Complaints

If you have any questions, problems or complaints contact:

- Head Office: +44 20 7937 1199 (24 hours) info@discoverysummer.com
- **During the summer** (from 3 July) contact the Shrewsbury Course Director **+44 1235 548 584** shrewsbury@discoverysummer.co.uk

If your complaint is not resolved promptly, please contact the Managing Director, Jane Merrick so that we can solve the problem as soon as possible. We aim to resolve any complaints quickly. If you're not happy with the response, contact EnglishUK (in English) <u>complaints@englishuk.com</u>



17. Departures

The day before you leave:

- Your teacher will give you your certificate, academic report and folder
- You'll have time to pack and your House Parent will help you check your room.
- The Course Director will explain what time you'll be taken to the airport.

On departure we'll give you your:

- Passport
- Travel Documents
- Remaining pocket money
- Bank/Credit card
- Any valuables you handed in
- Your medication

We'll arrange your departure coach/taxi. At the airport we'll help you with check-in/baggage drop and take you to security. If your parents have booked the 'Unaccompanied Minor' service with the airline, we'll hand you over to the airline after check-in.

Leaving direct from Shrewsbury

If your parents are collecting you, come to the course office before **12 noon**. If they need to come at another time, please contact the course office to arrange it.

If you're going to leave the course centre with another adult for a short visit or on departure, your parents **must** give permission by completing the <u>Exeat Form</u> in advance.

Discovery Summer Head Office, 33 Kensington High Street, London, W8 5EA

+ 44 (0)20 7937 1199 info@discoverysummer.co.uk